



Date: February 2016

**To: All California Employees and their Dependents, including COBRA Beneficiaries,  
Enrolled in the Comprehensive Medical Plan**

**From: Board of Trustees**

**Re: Anthem Identity Protection Services**

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Anthem Blue Cross has notified the Fund that it will offer identity protection for all participants (employees and dependents) who are enrolled in the Comprehensive Medical Plan as of January 1, 2016.

All covered employees and eligible dependents will be provided identity protection along with their health plan coverage. The identity protection services are being offered not because of any cyber-attack activity, but as a result of Anthem's ongoing commitment to protect beneficiaries' personal information. These services are available to all Anthem Blue Cross members with active medical coverage on January 1, 2016, and will continue as long as the member remains active on one of Anthem's medical plans.

The Identity Protection Services will be provided by AllClear ID, and include the following:

- **Identity Repair** - This service is automatically available to eligible beneficiaries with no enrollment required. If you become a victim of identity theft, an AllClear investigator will act as your guide and advocate from start-to-finish until the issue is resolved.

**Credit and Identity Theft Monitoring** - This is an extra layer of protection that helps you stay informed of your credit activity. Enrollment is required. Once you sign up, AllClear will send alerts when banks and creditors open new accounts in your name. If something does not sound right, you will be able to contact them right away.

These are the same services that were offered to Anthem members impacted by a cyber-attack on Anthem in February 2015 and which continue until early 2017. When this service period ends in 2017, those impacted individuals that have active medical coverage through Anthem Blue Cross will be eligible for the ongoing identity protection services along with their medical plan, which will continue for as long as they have an Anthem medical plan.

If you have any questions, or would like to learn more, you will be able to work directly with AllClear ID by visiting [anthemcares.allclearid.com](http://anthemcares.allclearid.com) or calling (855) 227-9830, Monday- Saturday from 8:00 AM to 8:00 PM CST. You may also contact the Trust Fund Office at (800) 251-5014 with any questions or for more information.